

Allport Cargo Services Ltd. in Leicester is an affiliate of Allport Cargo Services, a global supply chain, logistics and freight forwarding company. Established in 1963 the company grew over the years to become one of the UK's leading independent freight forwarders.

Allport Cargo Services provide global, multi-model, freight and logistics services to companies of every size across many sectors, with a high level of specialisation in retail, fashion and consumer goods. Today Allport Cargo Services has investments in over 20 countries and operates in another 100.

As one of 4 Warehouses & Distribution Centres covering the Midlands, the Bardon Distribution Centre (Leicestershire) with 130,000 ft² offers a wide range of special and logistics services e.g. container processing, labelling, pick pack, store packs, bespoke presentation, UK and International eCommerce fulfilment etc. About 250 employees engage every day to ensure each product reaches the customer on time and on budget.

Allport Cargo Services employ both full time and temporary staff via an employment agency. Time recording was done manually by means of timesheets, both labour intensive and open to error. As Rachael Gough, who manages monitoring of hours worked, says "We had issues with transparency and reporting of accurate hours worked and spent a great deal of time and resource in collating data for payroll. We needed a time recording solution, where Allport staff and temporary staff are grouped separately within the software with the employment agency having their own log in to view staff."

After successful consultations with the ISGUS UK sales team they made the decision to move forward and implement ZEUS  $^{\odot}$  X. The reasoning behind this decision



was influenced by it's ease of use, functionality and the ability to add new modules step by step, plus having the ability to extend to further company sites. "I have used a competitor solution within another organisation but much prefer the ZEUS® solution. In addition, acceptance of the solution by our staff has been very positive right from the beginning as errors were eliminated immediately", explained Rachael.

Installation of the solution (hard- and software) went smoothly and was very carefully managed by the ISGUS UK support team. Today Rachael and her colleagues within the HR department are very happy having the confidence and the ability to monitor in "real time" hours worked, overtime etc.

In particular temporary/contract workers, who are unloading the containers coming in on a variable/difficult to schedule basis. Printing of e.g. daily/weekly absence reports can also be carried out quickly and easily and transferred to the appropriate shift managers.



Very satisfied with the ZEUS® solution: Chris Pike, sales representative ISGUS UK; Rachael Gough, administrator at Allport Cargo Services Ltd. (fltr)

The decision to extend the system with additional modules (Payroll Export, Staff Planning) and to other Allport sites in the UK is for the Head office to make as and when but "The fact that the system is working so well here can only be a positive thing", said Rachael.



